

## **PRIVACY POLICY**

THE DETAILS PROVIDED BY YOU SHALL BE UTILIZED ONLY FOR THE PURPOSE OF RECEIVING THE PAYMENTS TO BE MADE BY YOU TO MERCHANT. ALL DATA SHALL BE KEPT SECURE, AND SHALL NOT BE DIVULGED TO ANYONE OR UTILIZED FOR ANY OTHER PURPOSE.

THIS WEBSITE WILL NOT CAPTURE OR STORE ANY CARD DATA OR NET BANKING DATA.

## **CANCELLATION/REFUND POLICY**

THERE IS NO CANCELLATION OPTION FOR THE END USERS AFTER PAYMENT IS MADE. IN CASE OF DUPLICATE PAYMENT, END USER HAS TO APPROACH MERCHANT FOR REFUND WITH PROOF OF THE TRANSACTION REFERENCE/ YOUR BANK STATEMENT. REFUND WILL BE PROCESSED WITHIN 10-15 WORKING DAYS, RESPECTIVE PAYMENT GATEWAY WILL SEND BACK TO THE ISSUING BANK [END USER'S BANKER] IN BATCHES FOR PROCESSING, WHICH SHOULD APPROXIMATELY TAKE 8-15 WORKING DAYS, DEPENDING ON ISSUING BANKS POLICIES.

IMPORTANT: BY SUBMITTING A PAYMENT THROUGH THE ONLINE-PAYMENTS SITE, YOU ARE EXPLICITLY AGREEING TO THESE TERMS AND CONDITIONS INCLUDING ANY CHANGES IN THESE TERMS AND CONDITIONS UPDATED FROM TIME TO TIME THROUGH OUR WEBSITE.